VOLTMAX SARL
7 Pl. de l'Indépendance
4418 Soleuvre

Register: B270450
VAT number: LU34874947
Business permit No.: 10153228/2, 10153228/3

PROMOTION RULES
"Black Friday Voltmax - Zaptec Go with assembly for €1.17 gross"

§1. Organizer

1. The organiser of the promotion is Voltmax Sàrl with its registered office at 7 Pl. de l'Independance, 4418
   Soleuvre, registration number B270450, hereinafter referred to as the "Organiser".
2. Promotion contact: 26 33 86, info@voltmax.lu
3. The promotion applies to photovoltaic installations carried out by the Organizer in Luxembourg.

§2. Duration of validity

1. The promotion covers contracts concluded from November 1 to 30, 2026 inclusive or until the pool of 10 chargers is exhausted - whichever comes first.
2. Promotional communication begins on October 30, 2026.
3. Participation in the promotion is determined by the date the contract is concluded by both parties. The installation deadline is determined individually and may occur after the promotion ends.
4. Any extension of the promotion will be announced separately. Without such an announcement, the deadline is November 30, 2026.

§3. Conditions of participation and limit

1. The promotion may be used by a customer who, during its validity period, concludes a purchase agreement with the Organizer for a photovoltaic installation with Jolywood panels with a total nominal power of modules greater than 5.5 kWp.
2. Installations with a capacity below 5.5 kWp do not meet the promotion conditions.
3. The promotional pool is 10 Zaptec Go chargers. The promotion applies to the first 10 customers who meet the terms and conditions and sign a contract that includes the purchase of the charger at the promotional price.
4. The number of pieces may be increased at the organizer's discretion.
5. The order in which the contracts are concluded by both parties determines the allocation of the charger.
6. Simply submitting an inquiry, leaving contact details or receiving a quote does not reserve a charger.
7. One customer can take advantage of the promotion once and buy one charger at the promotional price.

8. The granting of a promotional benefit is confirmed in the contract. The organizer informs the client about the pool's availability before concluding the contract.
9. The promotion does not apply to contracts concluded before November 1, 2026.

§4. Price and scope of service

1. A customer meeting the promotion conditions may purchase one Zaptec Go charger, or a replacement charger supplied in accordance with this section, for €1.17 including VAT.
2. The price includes the device, delivery, assembly, materials necessary for the agreed assembly and commissioning of the charger at the site of the photovoltaic installation.
3. The charger shall be installed and commissioned together with the photovoltaic installation or, for technical, organisational or regulatory reasons, earlier on a date agreed with the customer, without additional charges for the scope covered by the promotion.
4. Before concluding the contract, the Organizer verifies the technical conditions and agrees with the client on the place and method of installing the charger.
5. The promotional price and scope of services are confirmed in the contract and sales documents.
6. This promotion does not guarantee automatic charging with excess solar energy. This feature may require additional hardware and configuration.
7. Promotional benefit cannot be exchanged for cash or other products.
8. For reasons of availability or compliance with applicable legal or technical requirements, the Organiser may replace the Zaptec Go with a charger offering equivalent or better technical specifications, functionality and warranty coverage, at the same promotional price and without additional installation charges. The customer shall be informed in writing before installation. Any material change to the agreed functionality or conditions of use requires the customer's prior express consent..

§5. Combination with other promotions

1. The promotion cannot be combined with other promotions.
2. The rules for possible combining of benefits must be presented to the client before concluding the contract.

§6. Amendment or termination of the contract

1. If a design change agreed with the customer results in the promotion not being met, the parties will agree in writing on the impact of the change on the purchase of the charger before accepting the promotion.
2. The Organizer does not automatically charge the price of the device or installation that has not been agreed with the client.
3. In the event of withdrawal or termination of the contract, settlement will be in accordance with applicable regulations and contract terms. These Terms and Conditions do not limit the customer's statutory rights.

§7. Complaints and personal data

1. Complaints regarding the promotion can be submitted to info@voltmax.lu or in writing to the Organizer's address.
2. The report should include a description of the problem and contact information. Providing the contract number will facilitate complaint processing.
3. The Organizer will respond within 14 calendar days of receiving the complaint.
4. The promotion does not limit the customer's statutory rights regarding the conformity of the goods with the contract or the rights arising from the warranty provided.
5. Personal data is processed in accordance with the privacy notice available at https://voltmax.lu/privacy-policy/. Participation in the promotion does not require consent to additional marketing.

§8. Final provisions

1. The terms and conditions are available at https://voltmax.lu and are made available to the customer before concluding the contract.
2. Changes to the regulations do not violate the rights acquired by customers under concluded agreements.
3. The Regulations do not exclude or limit mandatory consumer rights.