

Equipment Bonus up to €1,000 for New Customers

§ 1 General Provisions

The organizer of the Promotion “Equipment Bonus up to €1,000 for New Customers” (hereinafter the “Promotion”) is Voltmax SARL, with its registered office at 47 Rue Mathias Tresch, L-2626 Luxembourg, registered in the Registre de Commerce et des Sociétés (RCS) under number B270450, VAT number: LU34874947.

The Promotion is valid exclusively in Luxembourg, in the Organizer’s Showroom located at 34 Rue Gabriel Lippmann, 5365 Munsbach-Schuttrange.

§ 2 Promotion Period

The Promotion is valid from 22.09.2025 until 31.12.2025, or until the participant limit referred to in § 3(2) is reached.

The Organizer reserves the right to terminate the Promotion earlier for organizational reasons or in the event the limit is reached.

§ 3 Participation

The Promotion is addressed exclusively to new customers who, before the start of the Promotion, had not signed a contract nor received an individual offer from the Organizer.

The Promotion is available to the first 10 new customers who sign a contract in the Showroom for a photovoltaic installation or renovation services during the Promotion period.

The Promotion does not apply to B2B transactions.

§ 4 Rules for Granting the Bonus

Each Participant who meets the conditions set out in § 3 will receive an equipment bonus to be used for products or accessories available in the Voltmax Showroom, according to the following thresholds:

- a) for contracts valued between €3,000 and €4,999 – a €300 bonus,
- b) for contracts valued between €5,000 and €9,999 – a €500 bonus,
- c) for contracts valued at €10,000 or above – a €1,000 bonus.

The bonus cannot be exchanged for a contract price reduction, cash, or bank transfer. It can only be redeemed in the form of equipment and accessories available in the Voltmax Showroom. **The bonus applies exclusively to equipment and accessories; it cannot be used for installation services, photovoltaic panels, or construction and renovation materials.**

The bonus is granted once only and applies solely to the contract signed during the Promotion period.

The Promotion cannot be combined with other promotions, discounts, loyalty programs, or additional bonuses, unless the Organizer expressly agrees in writing.

§ 5 Consumer Protection and Fair Communication

The Promotion is conducted in accordance with the Luxembourg Consumer Code and applicable European Union consumer protection regulations.

All information regarding the Promotion will be presented in a clear and transparent manner, with explicit indication that the bonus applies to the individual offer prepared for the Participant.

The Organizer undertakes not to conceal any additional costs or obligations related to participation in the Promotion.

The Promotion Rules are available in the Showroom and online, and at the Participant's request may be provided in French, German, or English.

In case of discrepancies between language versions, the French version shall prevail.

§ 6 Guarantees and Liability

Products or services subject to the contract are covered by a minimum 2-year conformity guarantee, in accordance with the laws applicable in Luxembourg and the European Union.

The Organizer's liability does not limit the consumer rights granted under applicable law.

§ 7 Complaints

Complaints concerning the Promotion may be submitted in writing or electronically to the Organizer within 14 days from the event giving rise to the complaint.

The Organizer will review the complaint within 14 business days from the date of its receipt.

§ 8 Governing Law

In matters not regulated by these Rules, the provisions of Luxembourg law and European Union consumer protection law shall apply.