

10% Equipment Bonus for Signing a Contract in the Showroom

§ 1 General Provisions

The organizer of the Promotion “10% Equipment Bonus for Signing a Contract in the Showroom” (hereinafter the “Promotion”) is Voltmax SARL, with its registered office at 47 Rue Mathias Tresch, L-2626 Luxembourg, registered in the Registre de Commerce et des Sociétés (RCS) under number B270450, VAT number: LU34874947.

The Promotion is valid exclusively in Luxembourg, in the Organizer’s Showroom located at 34 Rue Gabriel Lippmann, 5365 Munsbach-Schuttrange.

§ 2 Promotion Period

The Promotion is valid from 10.09.2025 until 31.12.2025, or until the participant limit of the Promotion is reached.

The Organizer reserves the right to terminate the Promotion earlier for organizational reasons or in the event the limit is reached.

§ 3 Participation

The Promotion is addressed exclusively to consumers who have previously received an individual commercial offer (offer price) and have not yet signed it.

The Promotion does not apply to B2B transactions.

§ 4 Rules for Granting the Bonus

A consumer who signs a contract in the Showroom during the Promotion will receive an equipment bonus equal to 10% of the gross value of their individual offer, to be used for products or accessories available in the Voltmax Showroom.

The basis for calculating the value of the bonus is the offer price presented to the Participant in the original quotation provided before the start of the Promotion.

The bonus cannot be exchanged for cash or used to reduce the value of the signed contract – it may only be redeemed in equipment or accessories offered by the Organizer. **The bonus applies exclusively to equipment and accessories; it cannot be**

used for installation services, photovoltaic panels, or construction and renovation materials.

The Promotion cannot be combined with other discounts, promotions, loyalty programs, or additional bonuses, unless the Organizer expressly agrees in writing.

§ 5 Consumer Protection and Fair Communication

The Promotion is conducted in accordance with the Luxembourg Consumer Code and applicable European Union consumer protection regulations.

The bonus is calculated transparently based on the offer price provided to the Participant in the original quotation.

The Organizer undertakes not to conceal any additional costs or obligations related to participation in the Promotion.

The Promotion Rules are available in the Showroom and online, and at the Participant's request may be provided in French, German, or English.

In case of discrepancies between language versions, the French version shall prevail.

§ 6 Guarantees and Liability

Products or services subject to the contract are covered by a minimum 2-year conformity guarantee, in accordance with the laws applicable in Luxembourg and the European Union.

The Organizer's liability does not limit the consumer rights granted under applicable law.

§ 7 Complaints

Complaints concerning the Promotion may be submitted in writing or electronically to the Organizer within 14 days from the event giving rise to the complaint.

The Organizer will review the complaint within 14 business days from the date of its receipt.

§ 8 Governing Law

In matters not regulated by these Rules, the provisions of Luxembourg law and European Union consumer protection law shall apply.